

New Hospital at St. Elizabeths Initial Community Engagement Plan



December 2020



Background:

- Mayor Bowser submitted the New Hospital at St. Elizabeths Amendment Act of 2020 to Council on June 8th, 2020. The Council of the District of Columbia approved the New Act on July 21st, 2020 and it was signed into law by Mayor Bowser on August 5th, 2020 (D.C. Act 23-350).
- The project will include the construction of a new hospital, ambulatory pavilion and parking garage on the St. Elizabeths East Campus. In addition, UHS, the District's partner will fund and open two urgent care centers, one in Ward 7 and one in Ward 8.
- The new ambulatory pavilion and the new hospital are currently scheduled to open late 2024. The urgent care centers are currently schedule to open in late 2021 and early 2022. The final location of these Centers have not yet been determined.



- 136 inpatient beds (can expand to 196 in the future)
- Verified Trauma Center
- ICU, Surgery and Operating Rooms
- Newborn Delivery and Women's Services
- Level II Neonatal Intensive Care Unit
- Adult and Children's Emergency Department
- Parking & Transportation to Congress Heights Metro
- \$306 million



For More Info contact keisha.mims@dc.gov or visit the Hospital Website at <https://newhospitalsystemstelizabethseast.com/>

Our Mission and Vision

“...a new, full service, hospital on the St. Elizabeths campus is an enormous victory for the District, especially for the residents and communities of Wards 7 and 8. When completed in late 2024, mothers will again be able to deliver their babies near their homes, patients will receive critical medical treatment in their communities, and residents who wish to pursue a career in health care will have additional training and job opportunities to pursue their dreams.”

Mayor Muriel Bowser

July 21, 2020



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- As a community hospital **with a verified trauma center**, the new Hospital at St. Elizabeths East will look, feel, and function similar to Johns Hopkins Sibley Memorial Hospital.
- The **verified trauma center** can provide **more acute emergency services** than a traditional community level emergency department.
- The **new hospital will be able to treat **nearly 90%** of all trauma incidents that occur in Wards 7 and 8.**



A Verified Trauma Center



includes:

- **Dedicated Trauma Director and Trauma Program Manager**
- **Injury Prevention Specialist**
- **24/7 General Surgery Availability**
- **24/7 Orthopedic and Neurosurgery Availability**
- **Dedicated Orthopedic Surgeon**

Ambulatory Center at St. Elizabeths

- Full diagnostic and imaging suite
- Clinic
- Outpatient and specialty surgery
- Community and Educational Space
- \$69 million (District funded)

Two urgent care facilities one in Ward 7 and one in Ward 8

- Outpatient and clinical services
- Prenatal care and education
- \$21 million (UHS Funded)

Sample of Services at the new Hospital and Ambulatory and Urgent Care Facilities



General surgery



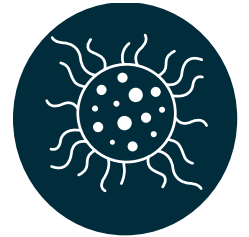
Neonatal and obstetrics



Acute, mental health, medpsych, and outpatient behavioral health services



Wound care and rehabilitation services



Infectious disease

Specialty services to meet the specific needs of the community:
nephrology, cardiac and hypertension, orthopedic, radiation oncology, cancer, urology



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- Provide a forum for residents to provide input and receive updates on the design, construction and operations of the new hospital and ambulatory facilities at St. Elizabeths to ensure access to high quality patient care.
- Ensure community engagement and future community benefits are integrated into all aspects of the hospital and ambulatory development process.
- Involve stakeholder groups as early as possible and keep them involved throughout the process.
- Provide numerous forums for informed and constructive feedback.



- Provide opportunities for residents and community interest groups to collaborate with UHS and the District on the new hospital at St Elizabeths and to receive feedback so that we can establish a comprehensive system of care that will meet the needs of residents and improve healthcare delivery in Wards 7 & 8 and throughout the District.
- Reduce barriers to care as well as strengthen and grow the existing network of community health care providers, clinics, physicians, and specialist who serve patients in Wards 7 and 8.
- Educate the community on opportunities for preventative and chronic disease management and promote healthcare options including primary and specialty care as well as health screening opportunities within Wards 7 & 8.



- Residents
 - Residents of Ward 7 and 8
 - All DC Residents
- Community Groups & Associations:
 - Congress Heights Citizens Association, Washington Highlands Citizens Association, Fairlawn Community Association, ACC
- Elected Officials
 - Councilmember Vincent Gray, Ward 7 and Chair of the Committee on Health
 - Councilmember Trayon White, Ward 8
 - Committee on Health
 - ANC Commissioners
- Health Associations
 - Ward 8 Health Council
 - W7 Health Alliance Network
 - DC Hospital Association
 - DC Primary Care Association
- Physician Practices and Specialty Care
- Federally Qualified Health Centers
 - Unity Health Care
 - Whitman Walker
 - Community of Hope
 - Elaine Ellis Center of Health
 - Family and Medical Counseling Services



- DC Government Agencies & Partners

- Deputy Mayor for Health and Human Services
- Department of Health Care Finance (DHCF)
- DGS
- DMPED
- DOES
- DSLBD
- DCPS
- DOH
- DBH
- Families First Centers

- Senior Homes, Facilities and Groups:

- IONA
- Roundtree Residences
- Walker Robert House
- Knox Hill Senior Home
- W8 & W7 AARP Groups
- Ft. Stanton Seniors
- W8 & W7 Senior Centers

- Parenting Groups

- Martha's Table
- The Collaborative

- Faith Based Organizations

- Congregations in the surrounding areas
- W8 & W7 Faith Leaders Breakfast meetings



- **Virtual Community Meetings/Townhalls:** Provide updates, solicit feedback and educate residents on healthcare opportunities
- **Association meetings:** Provide updates and solicit feedback, ex. Monthly Ward 8 Health Council
- **St. Elizabeth's East Redevelopment Council:** Work with existing St. Elizabeth's East Advisory group that is appointed by the Mayor to collaborate with and provide input on decisions to be made
- **New Hospital @ St.Elizabeths Hospital [Website](https://newhospitalsystemstelizabethseast.com/):** Continue to update and add content to the public facing website - <https://newhospitalsystemstelizabethseast.com/>.



Outreach Communication Channels (cont.)

- **Scheduled Site Tours: (Post Public Health Emergency)** Provide an opportunity to illustrate future facility layout and provide construction updates.
- **Quarterly E-Newsletter:** Establish a quarterly newsletter to provide updates and educate public on the Project and provide information on existing health care options available within Wards 7 and 8.
- **Marketing outreach:** Direct mail and online campaigns to reach and inform residents about chronic disease management, including access to primary care, urgent care and health screening events.
- **Focus Groups:** Host virtual/in-person focus groups for input on specific items for discussion – ex. naming, hospital design
- **Online Surveys:** Gather community feedback and needs assessment



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Once per quarter (starting Spring 2021):

- Community Meetings/Townhalls
- ANCs in Wards 7 and 8
- Ward 8 Health Council
- Ward 7 Health Alliance

Twice per year per group (starting Spring 2021):

- DCHA
- DC Primary Care Association
- Neighborhood Associations
- Ward 8 Economic Steering Committee
- Senior Groups and Senior Facilities
- Faith based and parenting groups
- Families First



- The Hospital Project agreement establishes **learning, training, hiring, and mentoring programs for District residents** interested in pursuing health care careers, including:
 - Partnerships with the District’s workforce agencies, as well as community-based organizations serving Ward 7 and Ward 8, **to prepare qualified District residents for employment at the Hospital and in health profession fields and seek to hire qualified residents across its health system.**
 - Programs that **support the development of a pipeline for current and future employment opportunities.** Partnerships may include public high schools in Ward 7 or Ward 8; the University of the District of Columbia; DOES, apprenticeships, on-the-job training programs and with the Marion Barry Summer Youth Employment Program.
- **CBE & First Source:** The construction and operations of the new hospital **MUST follow the District’s Certified Business Enterprise and First Source requirements.**



- Two years before the new hospital opens, **the District will establish a training program for any employee at United Medical Center** who wish to refresh or receive additional training to ensure they meet the credential and hiring standards of the new hospital.
- Staff who meet those hiring standards and are interested in working at the new hospital **will receive a hiring preference.**
- Employees at the new hospital will have **all rights in compliance with Federal and District law to organize.**
- **United Medical Center will remain open until the new hospital is constructed and ready to receive patients.**



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Preliminary Project Timeline



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Questions?

For more information on the community engagement process or information on the New Hospital at St. Elizabeths please visit <https://newhospitalssystemstelizabethseast.com/> or contact Keisha.mims@dc.gov





GOVERNMENT OF THE DISTRICT OF COLUMBIA
MURIEL BOWSER, MAYOR



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